

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Timucin Ozugur
Aziz Mohammed

Serial No: Not Yet Assigned

Filing Date: Not Yet Filed

Title: Web Based CRM Service Using On-Line Presence
Information

Attorney Docket No.: 139164

DECLARATION AND POWER OF ATTORNEY

As the below named joint inventors, we hereby declare that:

Our residence, post office address and citizenship are as stated below next to our names.

We believe we are the first, original and only inventors of the subject matter which is claimed and for which a patent is sought on the invention, design or discovery entitled:

**WEB BASED CRM SERVICE USING
ON-LINE PRESENCE INFORMATION**

the specification of which is identified above.

We have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above;

We acknowledge the duty to disclose to the Office all information known to us to be material to the patentability of this application as defined by Title 37, Code of Federal Regulations, § 1.56.

We hereby claim no foreign priority benefits under 35 U.S.C. § 119 of any foreign application(s) for patent or inventor's certificate.

We hereby claim no benefit under 35 U.S.C. § 120 of any United States application for patent.

We acknowledge the duty to disclose to the Office all information known to us to be material to patentability as defined in § 1.56 which became available between the

filing date of any prior application(s) and the national or PCT international filing date of this application.

We hereby **appoint** the attorneys associated with the Customer Number 024587, as well as the attorneys with the firm of Carstens, Yee & Cahoon, L.L.P., listed below as my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith, and to file and prosecute any international patent applications filed thereon before any international authorities under the Patent Cooperation Treaty

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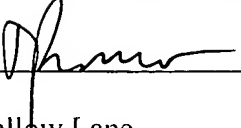
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Attorney Docket No.: **139164**

We hereby declare that all statements made herein of our own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under § 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Full name of First Inventor: **Timucin Ozugur**

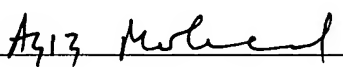
Inventor's Signature:  Date: 11/18/03

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Full name of Second Inventor: **Aziz Mohammed**

Inventor's Signature:  Date: 11/18/03

Residence: 4629 Hinton Drive
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